SYMOMONS® Dia®
Tub-Shower Systems 3520-B, 3521-B, 3522-B Series
Installation and Service Instructions

Model Number Series
3520-B........ Shower Valve
3521-B........ Shower System
3522-B........ Tub/Shower System

Modifications
-1.5 ...... 1.5 gpm (5.7 L/min)
   flow restrictor
-SH2 ...... Round, 3 mode showerhead
-SH3 ...... Round, 1 mode showerhead
-SH4 ...... Square, 1 mode showerhead
-T2 ........ Diverter tub spout

Need Help?
Symmons customer service:
(800) 796-6667, (781) 848-2250
customerservice@symmons.com
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- Technical help
- Product information
- Warranty policy


Model Series
3520-B
3521-B
3522-B

Tools & Materials
3/32" (4 mm)

Showerhead Modifications
352SH-3 (-SH2)
362SH (-SH3)
361SH (-SH4)

Mounting plate, T-177
Temp Limit stop screw

Tub spout 057
4 mm

Handle kit T-03387
3/32"

Screwless escutcheon kit
RTS-009, brass

Arm and flange 300S

Dome cover
Escutcheon
Escutcheon mounting plate

Note: Piping, fittings and tools are not included.
Actual plumbing should be determined and installed by a licensed plumber.
Protective valve shield (not shown) T-176

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Installation Instructions

Rough-in Installation

Control valve assembly, piping and fittings (Note: Illustrations below show valve model without stops)

Reference as required:  Page
Visual guide............................1
Dimensions illustration ..............4

1) Determine wall thickness

- Determine type of wall and wall thickness where valve will be mounted.
- Consider whether to use mounting plate by reviewing figure 2 below.
- Skip ahead to Step 3 if mounting plate is not used.

2) Attach valve mounting plate

Seat mounting plate against valve assembly as illustrated in figure 1.

3) Attach protective shield

- Reference figure 2 to determine whether shield is required.
- Attach protective shield by snap fitting over end of valve spindle.

4) Install piping, fittings and control valve

Piping and fittings not supplied

- Control Valve
  Install through cutout hole in wall as specified in figure 2 below and dimension illustration on page 4.
- Showerhead (S on valve)
  Pipe from outlet port on valve marked S to showerhead mounting arm location.
- Hot & Cold Supply (H & C)
  Pipe hot water supply to valve inlet marked H and cold water supply to valve inlet marked C.
- Tub Spout (T on valve)
  Pipe from outlet port on valve marked T to tub spout.

Important! Do not substitute Tub Spout with restrictive fittings such as PEX, CPVC or outlet accessories such as a ledge spout, hose and spray that would subject the valve to excessive internal back pressure, otherwise operation will be compromised.

5) Remove protective shield

If protective shield was attached in Step 3 then remove shield snap fitted over the end of valve spindle once valve is securely installed and wall finish work has been completed.

6) Adjust valve packing nut

Reference figure 3 below

- Turn hot & cold supplies on. Valve will not operate unless both hot and cold water supply pressures are turned on.
- Place handle over end of control spindle stem.
- Adjust packing nut for positive frictional resistance as handle is rotated from shutoff position across adjustment range.

Walls for using T-177 valve mounting plate

- Fiberglass or acrylic walls (required)
- Plaster or other type walls (optional)

1/16" (2 mm) min  •  1/2" (13 mm) max

Dry wall, plaster or other type wall

1/2" (13 mm) or greater

2-3/8" ± 1/2" (60 mm ±13 mm) pipe centerline to finished wall

Important! Protect valve’s mounting plate is flush against inner wall

Finished wall must flush with back side of protective shield surface

Figure 1 Mounting plate

Figure 2 Mounting valve

Figure 3 Valve adjustments
7) Flush system, check for leaks
- Turn valve to the warm position and run for a few minutes.
- If system is dirty, remove valve spindle in center of valve to ensure proper flushing. (See service instructions.)
- Check for leaks around valve assembly and all pipe fittings.

8) Set Temp Limit stop screw
Reference page 2, figure 3
The temperature limit stop screw limits valve handle from being turned to maximum position resulting in excessive hot water discharge temperatures.

Warning: Failure to adjust Temp Limit stop screw properly may result in serious scalding.

- Place handle on control spindle stem and open valve to maximum desired temperature.
- Turn Temp Limit stop screw clockwise until it seats.

Note: Do not install positive shut-off devices on control valve outlet or devices that do not allow the valve to flow at least 1.5 gpm.

Trim Installation

1) Attach escutcheon mounting plate

2) Attach escutcheon

3) Attach dome cover

4) Attach handle

5) Attach showerhead

6) Attach tub spout

7) Flush system, check for leaks

8) Set Temp Limit stop screw

Tub-Shower Operation

Control handle ON-OFF

Adjust water temperature

OFF ON COLD HOT

Care and Cleaning

Clean finished area using mild soap and water or a non-abrasive cleaner and then quickly rinse. A non-abrasive wax may be used to preserve finish area.
Dimensions Dia Tub-Shower Systems, 3520-B, 3521-B, 3522-B series

Measurements

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Ø 2 1/2&quot;, 64 mm</td>
</tr>
<tr>
<td>B</td>
<td>6 3/4&quot;, 171 mm</td>
</tr>
<tr>
<td>C</td>
<td>7&quot;, 1966 mm</td>
</tr>
<tr>
<td>D</td>
<td>3 1/2&quot;, 89 mm</td>
</tr>
<tr>
<td>E</td>
<td>Ø 7 1/2&quot;, 191 mm</td>
</tr>
<tr>
<td>F</td>
<td>Ø 2 1/2&quot;, 64 mm</td>
</tr>
<tr>
<td>G</td>
<td>Ref. 32&quot;, 813 mm (3502-B)</td>
</tr>
<tr>
<td></td>
<td>Ref. 42&quot;, 1067 mm (3500-B, 3501-B)</td>
</tr>
<tr>
<td>H</td>
<td>12&quot;, 305 mm</td>
</tr>
<tr>
<td>I</td>
<td>3&quot;, 76 mm</td>
</tr>
<tr>
<td>J</td>
<td>2 7/8&quot;, 73 mm</td>
</tr>
<tr>
<td>K</td>
<td>Rough-in 2 3/8&quot; ± 1/2&quot;, 60 mm ± 13 mm</td>
</tr>
<tr>
<td>L</td>
<td>5 1/2&quot;, 140 mm</td>
</tr>
<tr>
<td>M</td>
<td>Male 1/2-14 NPT fitting must protrude 5 1/2&quot; (140 mm) from finished wall</td>
</tr>
<tr>
<td>N</td>
<td>7&quot;, 178 mm</td>
</tr>
<tr>
<td>O</td>
<td>6 3/4&quot;, 171 mm</td>
</tr>
<tr>
<td>P</td>
<td>6&quot;, 152 mm</td>
</tr>
<tr>
<td>Q</td>
<td>5 5/8&quot;, 143 mm</td>
</tr>
<tr>
<td>R</td>
<td>2 1/4&quot;, 57 mm</td>
</tr>
<tr>
<td>S</td>
<td>2 3/4&quot;, 70 mm</td>
</tr>
<tr>
<td>T</td>
<td>3/8&quot;, 10 mm</td>
</tr>
<tr>
<td>U</td>
<td>6 1/2&quot;, 165 mm</td>
</tr>
<tr>
<td>V</td>
<td>Female 1/2-14 NPSM fitting must be recessed 3/8&quot; (10mm) from finished wall</td>
</tr>
</tbody>
</table>

Notes:
1) All dimensions measured from nominal rough-in (see K as reference).
2) Dimensions are subject to change without notice.
### Parts Assembly  
**Temptrol Shower & Tub-Shower Control Valves**
- 46-2-BODY...........Shower valve, Tub-Shower valve
- 46-2X-BODY...........Shower valve w/stops, Tub-Shower valve w/stops

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#### Temptrol Valve Replacement Parts and Optional Tools

<table>
<thead>
<tr>
<th>Symmons Part Number</th>
<th>Valve Body Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>TA-4</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>TA-10</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>TA-12A</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>T-12A</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>T-16</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>T-35A/B</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>T-52</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>T-55C</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>T-108</td>
<td>√</td>
<td>√</td>
</tr>
</tbody>
</table>
### Trouble Shooting Chart

<table>
<thead>
<tr>
<th>Problem</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valve will not pass water.</td>
<td>Both hot and cold water supplies are not turned on.</td>
<td>Turn on both supplies. Valve will not operate unless both hot and cold water pressure is on.</td>
</tr>
<tr>
<td>Valve leaks when shut off.</td>
<td>Hot and cold washers are worn or foreign matter (dirt, chips) is lodged between washers and seat surfaces.</td>
<td>1) Replace washers using control spindle washer repair kit, p/n TA-9. 2) Replace hot &amp; cold seats using hot/cold seat repair kit, p/n TA-4.</td>
</tr>
<tr>
<td>Temperature control handle is turned from cold to hot (or hot back to cold) and volume from spout or head is not constant.</td>
<td>Pressure-balancing piston housed in spindle assembly is restricted from free movement by foreign matter.</td>
<td>1) Open valve halfway, remove handle and tap spindle with plastic hammer. 2) Check water pressure balancing piston in control spindle. See service instructions. 3) Replace control spindle, p/n TA-10.</td>
</tr>
<tr>
<td>Valve delivers sufficient quantity of cold, but little hot, or the reverse.</td>
<td>Same as above</td>
<td>Same as above</td>
</tr>
<tr>
<td>Temperature varies without moving handle.</td>
<td>Same as above</td>
<td>Same as above</td>
</tr>
<tr>
<td>Valve delivery temperature reduces gradually during use; handle must be turned to hotter positions to maintain constant temperature.</td>
<td>Overdraw on hot water supply (i.e. running out of hot water).</td>
<td>Reduce maximum flow by using volume control adjustment on valve or showerhead. This will allow longer period of use before overdrawing hot water supply.</td>
</tr>
<tr>
<td>Valve delivers hot water when initially opened. Water turns colder as handle is rotated in a counter-clockwise direction toward the hot position.</td>
<td>Valve is piped incorrectly (i.e. the hot supply is piped to the valve’s cold inlet and the cold supply is piped to the hot inlet.)</td>
<td>If piping is accessible, correct connections to the valve. If piping is not accessible, order a reverse seat and tool kit, p/n T-108. Older installations may also require replacing the hot seat, hot/cold seat repair kit, p/n TA-4.</td>
</tr>
</tbody>
</table>

### Service Instructions

#### Removing control spindle assembly
*(Ref. parts assembly figure)*
- Shut off water supply to valve and remove control valve handle and dome cover.
- Remove escutcheon plate by first removing escutcheon screws.
- Turn valve’s *control spindle* to half way position between minimum and maximum rotation.

**Important:** Failure to do this can damage *control spindle assembly.*

- Unscrew both *spindle cap* and *control spindle assembly.*

#### Hot/Cold seat repair kit
*Order p/n TA-4, T-35A and T-35B.*
Installation requires both hot & cold removal tools, p/n T-35A & T-35B.
- Remove control *spindle assembly.*
- Remove both seats with removal tools.
- Replace both seats even if only one appears worn.
- Install and tighten both seats to 15 foot pounds of torque.

**Control spindle washer repair kit**
*Order p/n TA-9.*
- Remove control *spindle assembly.*
- Remove *cold washer* by holding spindle using valve handle and unscrew *cold washer retainer* using channel lock pliers.
- Remove *hot washer* by removing *hot washer screw.*

**Checking water pressure balancing piston**
The perforated end of the *control spindle assembly* houses the water pressure-balancing piston which is the heart of the valve.
- Remove control *spindle assembly.*
- Shake spindle assembly and listen for clicking noise. Piston should be free to slide back and forth the full length of its travel.

**Important:** Do not attempt removal of the piston.

#### Valve re-assembly
Reassemble by reversing above procedures.
After the *control spindle assembly* (TA-10) is threaded back into the spindle cap assembly (T-12A) ensure *control spindle* is rotated 1/2 turn clockwise from its maximum counter clockwise rotational position. Failure to do this will damage assembly.